

Ten reasons to put a set of eyes on your fleet.

Built around one goal: safer operators and a stronger safety culture across your fleet.

1 Eyes on your fleet, 24/7.

Fatigue and distraction can strike at any hour, but your supervisors can't watch every minute. Our RAOs monitor every alert in real time, day and night, weekends and public holidays, so there's never a gap in coverage.

2 Fatigue gets a human response, not just a buzz.

In-cab seat vibrations alert the driver, but a tired driver will often push on anyway. When we confirm a fatigue event, we escalate straight away — to the line manager or supervisor so they can step in, or directly to the driver for a welfare check. That call can be the difference between a near miss and a fatality.

3 Escalation in minutes, not hours later.

Supervisors and fleet controllers aren't always in front of a computer — they're in the yard, in the field, or busy with other tasks. Without monitoring, serious events can wait hours, or until the next day. We verify them as they happen, phone through a three-contact escalation chain, and email every confirmed event. With our Android and iOS app, they get alerted and can review footage wherever they are.

4 Only real events reach your team.

Raw camera alerts are full of false triggers: glare, sunglasses, a driver checking a mirror. Flood a supervisor with those and they stop looking, and the real event gets missed. Our RAOs review every alert and dismiss false ones with a recorded reason, so your team only sees verified events worth acting on.

5 Monitoring that adapts to your fleet.

Every client challenge feeds back to us, so we learn what matters to your operation. Regular client engagement reviews let us go over your settings, escalations and processes together, so the service keeps getting sharper the longer we work with you.

6 Coaching made easy, backed by facts.

Supervisors don't have time to dig through camera systems. We send every confirmed event complete with footage, GPS, driver ID and RAO comments, so they can sit down with the driver, watch the clip together and talk it through — no guesswork, no "he said, she said".

7 Spot the risk before it's an incident.

The same driver speeding every afternoon, a vehicle that keeps flagging fatigue on night shift, a site with more phone use than the rest. Our reporting brings these patterns to the surface so you can act on them early.

8 A record that stands up when it matters.

After an incident, the first questions are what happened, when, and who knew. We keep a timestamped audit trail of every event, from detection to escalation, and chain of custody locking secures key events for investigations, insurers and regulators.

9 A world-class monitoring centre, built on real experience.

We're led by people who've spent years running DSS monitoring teams. We know what a real event looks like, what gets missed, and what actually changes driver behaviour — and we've built our centre and SOPs around it.

10 24/7 coverage without the overhead.

Running your own monitoring centre means recruiting, rostering, training and retaining a team around the clock, plus the room, the screens and the systems. We give you all of it as a managed service, for a fraction of the cost and none of the headaches.

Three things that matter most.

Safer drivers today. A stronger safety culture for good.

1

Real-time intervention saves lives

An in-cab alarm is easy to ignore. A phone call from a real person isn't. When we confirm a serious fatigue or distraction event, we act within minutes — alerting the supervisor so they can step in, or contacting the driver directly for a welfare check. That human contact breaks the "I'll just push on" mindset, gives the driver a reason to pull over, and makes sure someone who can act knows about it while it still matters.

2

Fairness builds a safety culture drivers buy into

Monitoring only works if drivers accept it. When drivers feel spied on by a machine, they cover cameras, unplug units and resent the system. When they know every event gets a fair, human review, they engage with it. We turn monitoring from something done to drivers into something that works for them.

3

Changing dangerous habits before they become incidents

Most incidents don't come out of nowhere. They start as habits: speeding, rolling through stop signs, picking up the phone. We catch them in real time and give supervisors verified footage, so they can have a supportive, evidence-based conversation and change the behaviour before it becomes an incident. Coaching, not policing — so every driver gets home safe.

TALK TO US

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